

★★★★★ by Lisa Stewart on 2018-09-16

We have difficulty administering medication regularly to one of our cats that suffers from a couple of chronic conditions. We really appreciate that Dr. Mac, Dr. Gold and the staff listen and try to find alternatives that might be easier/more palatable for her. And they have been very good about taking back food and medication that our cat won't take. Their focus is always on our pets' wellbeing. We have been bringing our pets to the Animal Hospital of River Oaks for over 20 years. Dr. Mac's little dog Millie is also a wonderful addition to the staff-she is an excellent greeter! :)

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★★★★★ by Wendy Williams on 2018-09-13

Always great service. Lots of caring and compassion.

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★★★★★ by Linda Stewart on 2018-08-29

We had exhausted so many treatments and diagnostic tests trying to figure out what was causing our dog,Rubys,skin issues.She was living in a cone to keep her constant and excessive licking at bay.We were at the end of our rope until we met with Dr. Mac.She took the time to review previous treatments and developed a plan to get Rubys skin condition under control.We saw a definite improvement within a week and now 6 months later Ruby and her parents are definitely happy campers thanks to Dr Mac!!She and her support team are the best!!

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★★★★★ by Fran Massfeller on 2018-08-24

The staff at Animal Hospital of River Oaks are all courteous and compassionate. They have been providing services for my pets for quite some time, and I am very happy with the care they have received so far.

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★★★★★ by Sandra Osato on 2018-08-23

I have been taking Buster (our dog) to River Oaks since he was 7 weeks old. Buster is almost 16 and aging well. He has always been well cared by Dr Gold and the staff. When we board Buster and go on vacation he is always well taken care of, although he is happy to come home you can tell he had been loved and cared for.

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★★★★★ by Chris Thompson on 2018-08-21

Always excellent, friendly service at the Animal Hospital of River Oaks! My dog LOVES going there and likes to walk by daily for hugs and kisses.

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★★★★★ by Lorraine Green on 2018-08-17

We have been clients of Dr. Gold for almost 30 years. On her recent visit Mia was looked after very well. She needed grooming and she came away looking great!

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★★★★★ by Sallie Parker on 2018-08-08

Polite and friendly from time of booking appointment right through to paying the bill and walking out the door. Leo and I both enjoyed the experience and look forward to seeing the vet again

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★★★★★ by Mary Anne McDougall on 2018-07-31

I am very happy with the team at Animal Hospital of River Oaks. Dr "Mac" treated my 12 year old dog, Maggie for a skin condition that she has suffered with for several years. Her condition had worsened over time and the treatment she received from our regular vet was not helping. She is now much happier and the condition is under control. Dr. Mac is understanding, knowledgeable and compassionate. Her support team at the front desk are friendly and kind. Mary Anne and Maggie

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★★★★★ by Jan Nevins on 2018-07-30

Sammy is hiding in his secret places in the house, so he can avoid his eye gel medication. Sammy is too smart!!!

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★★★★★ by Anon on 2018-07-26

Animal Hospital of River Oaks has a very knowledgeable staff who is caring. Dr. Mac mad suggestions for some vaccines based on our outdoor lifestyle that my past two vets didn't even mention.

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★★★★★ by Mary Anne Danelon on 2018-07-24

Staff is knowledgeable, effective, and friendly.

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★★★★★ by Anon on 2018-07-19

Very friendly and helpful. Made us feel very welcome, right from the beginning.

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★★★★★ by Heather McKechnie on 2018-07-14

As always, we were greeted warmly and promptly by reception. Dr. Gold took excellent care of Hamilton the hedgehog, and us! He truly seems to care about his patients, and is highly skilled and knowledgeable. The AHORO is our only choice for pet care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Maryam Azadeh on 2018-07-02

We saw dr Mac for our 10 weeks lab puppy to do his second shots. First of all we had to stay in a tiny room with no air conditioner for 20 mins when weather was over 34! We all were so exhausted! Second of all both the reception and dr. Mac were not friendly and didnt try to mac a connection with our puppy. And last and most important one, as much as the dr spend time to convince us buying insurance she didnt put pation and time to examine our puupy! She said our puppy has hip Dysplasia and should not go for walk over 20 mins or should not plat fetch!!! After I went hime and shared the news with my family we all were so sad. Somehow I could not trust her diagnose and went to see another vet whom said our puppy seems so happy and healthy. He also was so supriseded that dr.Mac gave our 10 weeks puppy Rabie's vaccination. For Rabiese puppy at least should be 12 weeks to recive this vaccsin!!!!

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★★★★★ by Carmen Voicu on 2018-06-27

Great. The doctors are knowledgeable and the staff is friendly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael & Linda O'Leary on 2018-06-16

Always a pleasure to bring Bear. He is treated like a king . It's reassuring to have flexibilty with scheduling & staff who obviously love their work with animals and hear what their owners concerns are. Thank for keeping us healthy. L. O'Leary

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★★★★★ by Caitlin Bradbury on 2018-06-14

The staff at River Oaks are friendly, caring and knowledgeable. The prices are reasonable and comparable. We appreciate the care we have received here, and would certainly recommend to anyone.

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★★★★★ by Anon on 2018-06-14

Dr. Mac is very sweet with my skiddish dog and puts her at ease, so much so, that even when getting bloodwork done my dog os completely calm with Dr. Mac!

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★★★★★ by Anon on 2018-06-13

The animal hospital of River Oaks is amazing. They all care about our pets.

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★★★★★ by Gerry Lamont on 2018-06-07

Always great care for our pets

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★★★★★ by Anon on 2018-06-05

Short and sweet, always great seeing Jen, Ebony and Dr.Mac!

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★★★★★ by Micheal Stone on 2018-05-31

Always a excellent experience

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★★★★★ by Mary Ann Chopra on 2018-05-19

Very pet friendly personal and professional service. My dog goes for his visits with his tail wagging and acts as if he owns the place. I know he is in caring hands when he goes to the Animal Hospital of River Oaks.

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★★★★★ by Roy Grant on 2018-05-19

great folks, great service...thx

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★★★★★ by Christine Cocca on 2018-05-17

Very clear instructions given, and kind, helpful staff.

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★★★★★ by Anon on 2018-05-11

Great quality of care!

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★★★★★ by Rick Marszalek on 2018-05-11

I could'nt ask for better care than what I receive from Dr. Gold. I have always felt so at ease with the care he gives my pet. I'm sure my pet feels the same way.

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★★★★★ by Anon on 2018-05-03

Dr. Gold takes the time to listen to your concerns and provides helpful feedback on the situation. He genuinely cares about the animals in his care.

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★★★★★ by Emad Locka on 2018-05-03

Dr Gold is the best. We are new to his clinic , but my dog loves him. He is talented and explained everything throughly in great details.

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★★★★★ by Helen Pastoric on 2018-05-02

Knowledgeable, caring, friendly, makes you feel apart of their family.

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★★★★★ by Lisa & Neil Skelding on 2018-04-25

Always walk away feeling VERY well informed. Dr. Gold is incredibly knowledgeable about Golden Retrievers being a past owner of many himself. Very Thankful! Lisa

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★★★★★ by Lisa McKnight on 2018-04-25

Dr. Gold and his team were very patient with us on our first visit with our new puppy. He answered all our questions and provided us with lots of useful information on raising our puppy. Dr. Gold has a fantastic bedside manner and was very gentle with our puppy.

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★★★★★ by Anon on 2018-04-14

Friendly, accommodating and knowledgeable staff!

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★★★★★ by Brad & Mary Porter on 2018-03-29

We have been trusting Animal Hospital of River Oaks for nearly 15 years with the care of many pets. I appreciate the high quality, great advice, and caring approach all the staff take. Dr Gold and all the other staff treat you, and more importantly our pets, like family. It is the consultations during the exams and great advice that sets them apart from other clinics.

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★★★★★ by Leighann Rankin on 2018-03-28

Like family. Shula is always excited to visit

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★★★★★ by Joan Kirby on 2018-03-27

I always feel very confident that Jake will get the best of care at Animal Hospital of River Oaks. They are the most caring staff....

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★★★★★ by Anon on 2018-03-26

Friendly accommodative staff and very reasonable pricing. They make effort to keep lines of communication open with reminders and notifications which I find incredibly helpful.

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★★★★★ by Anon on 2018-03-15

Everyone is professional and caring to the animals - and their owners!

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★★★★★ by Jens and Liz Heidecker on 2018-03-15

Lovely friendly staff. Always great to chat with Dr. Gold

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★★★★★ by Yelena Filippova on 2018-03-14

Always pleased with every visit at River Oaks Hospital. Of course the staff is sweet and friendly, just like about anywhere, but what brings me back is the flexibility - they always accommodate you based on your schedule, they never insist and convince you into something you don't want to accept, and of course Dr. Mac, who is quite knowledgeable, thorough and professional, I am very impressed.

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★★★★★ by Don Adams on 2018-03-10

Dr Mac took excellent care of my cat Ash. She answered any questions I had, and , best of all, seemed to really like him!!

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★★★★★ by Sean McBride on 2018-03-08

Great caring and compassionate staff, who deliver personalized care and TLC. Dr Gold is one of the best!

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★★★★★ by Sean McBride on 2018-03-04

Super as usual!

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★★★★★ by Jaimie Boroviak on 2018-02-22

Amazing staff that always answers all my questions and takes such great care of all our pets!! Thank you!!

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★★★★★ by John & Noreen McKechnie on 2018-02-22

Animal Hospital of River Oaks is amazing! My dog has been a patient there for more than ten years. I made the decision to use their services after hearing so many positive things about the care provided there. Tasha loves visiting Drs Gold and Mac this seems to be a very special place for her. She has had several severe problems that have been treated with the absolute best care possible. We are always greeted with warmth and an ongoing interest in what terrible thing she has eaten lately.

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★★★★★ by Sandra Osato on 2018-02-22

Our dog Buster a Yorkie has been taken care of by Animal Hospital of River Oaks since he was 7 weeks old. Buster is now 15+ years old and although he is on his last stage of his life he is healthy and still doing well. Buster has had very little health problems but when there were issues Dr Gold always provided excellent advice and if needed medication to resolve the problem. We also travel a lot and Buster is kennelled at the Animal Hospital of River Oaks. Buster is always happy to come home but he is also well taken care of while we are away. The staff are amazing and kind to all their patients and Buster is always greeted with love and affection. We are so grateful that we have found Dr Gold and Animal Hospital of River Oaks.

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★★★★★ by Angie Jastrzebski on 2018-02-14

If you need your pet to be treated as a King or Queen please visit this place.

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★★★★★ by John & Noreen McKechnie on 2018-02-08

We have been visiting the Animal Hospital of River Oaks for 10 years. During that time Tasha has been treated for everything from swallowing a large piece of fabric with a straight pin, to the usual vaccinations. She loves to visit her the clinic usually arriving at the door before I'm out of the car. I find it hard to believe that you could find a more caring clinic anywhere.

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★★★★★ by Antonio & Darla Da Costa on 2018-02-06

Family! We have always been treated as family and our Furriest family member has been treated with such incredible health care and compassion! Dr Gold , Dr Mac and the team are appreciated beyond measure! Our Gidget and all our families loved ones have been blessed By the care they provide!!

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★★★★★ by Mary Anne Danelon on 2018-02-06

Staff is friendly, caring, and professional - as always.

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★★★★★ by Peter Kufner on 2018-01-30

Pleased with the care Ellie has received.

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★★★★★ by Danielle Clark on 2018-01-25

I take the bus and when I got off to get to my bunny's appointment on time, I turned down the wrong street and got lost. It was cold and windy and not good for either of us. I called Animal Hospital of River Oaks and asked them to help me find my way quick as to not get my bunny sick. The receptionist told me what car to look for and said, "Give me 20 seconds." She picked me up and took me to their clinic. I couldn't believe the extraordinary hospitality. And not only are they absolutely amazing; all the staff is friendly and the doctors, having a combined level of experience of more than 30 years, were of complete confidence. I would DEFINITELY rate this place six stars if I could.

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★★★★★ by Tina Cheng on 2018-01-25

My cat and my Mom's cat have been going to the Animal Hospital of River Oaks for the past 14 years. Everyone at the hospital is always so helpful and friendly. I would recommend them to everyone!

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★★★★★ by Gerda Young on 2018-01-20

You are the most knowledgeable and most caring veterinarian's office I have ever dealt with. Everyone in your building exudes warmth and their sincere love and care of all the animals that pass through your door.

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★★★★★ by Joan Kirby on 2018-01-20

My boston terrier Jake had surgeryto remove two lumps.. one on his paw and roof of mouth ..also had two teeth removed at the same time. Dr Gold and his amazing staff did all of this with such loving care....and it is certainly worth noting that they came in under the quote. I cant stress enough that animal hospital of river oaks is by far the best place to take your pet. They treat your pet as part of their family. I have been a client for over 25 years and would highly recommend this wonderful caring place...

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★★★★★ by Bryan Shapcott on 2018-01-12

My last visit at the Animal Hospital was great as usual. Staff is always very friendly and caring. Place is kept clean. I've dealt with Dr Gold for past 7 years and few times with Dr Mac and love them both but Dr Gold is my favorite and he is the carbon copy of what you would hope all veterinary doctors pride themselves as. He's very caring and compassionate about his patients and their owners. Highly recommended to anyone who needs great care for their pets.

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★★★★★ by Tiffany Hopkinson on 2018-01-10

Everyone at the Animal Hospital of River Oaks was very nice and professional. We are first time pet owners and they made us feel comfortable and well informed.

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★★★★★ by Robert Lamberti on 2018-01-05

Quick and helpful.

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★★★★★ by Jan Nevins on 2017-12-13

Dr. Gold and the team at the Animal Hospital of River Oaks are excellent and very thorough. They have always done a great job taking care of our cat.

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★★★★★ by Joan Kirby on 2017-12-09

simply the best...they make you feel part of a family....I have been going to Dr. Gold for well over 25 years. His staff is very caring and although there have been a few times I have had to go another Vet....I have always come back home to Animal Hospital of River Oaks...

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★★★★★ by Keith Milner on 2017-10-18

Always a pleasurable experience when we visit River Oaks. The Doctors and staff are fabulous, caring and helpful. If it wasn't for Dr Gold we would have lost our beloved Roo. His insight and experience saved our dogs life. We live over 50 miles from the clinic but will never use any other vet. Thanks again Dr Gold.

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★★★★★ by Sharon Liu on 2017-09-29

Really glad I found this clinic within walking distance from my house! Both the doctor and the staff are warm and welcoming. They took the time to answer my questions and were very patient with Summer who can become nervous at the vet. I enjoyed my experience and would recommend to anyone who's looking for a caring team.

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★★★★★ by Anon on 2017-09-28

Jennifer and Ebony were excellent!

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★★★★★ by Sally Adams on 2017-09-16

I came in to get cat food. The receptionist was quick and efficient. My preferred brand and size were readily available.

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★★★★★ by Ken & Valerie Smart on 2017-09-15

We have an old 14 year old chichauhua with bad nerves The staff at river oaks were great with him in particular Jennifer So loving and kind to the animals Thank you We will be back soon Ken and Val Smart

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★★★★★ by Jan and Chas (Charles) Wynn on 2017-09-01

Dr. Mac and the staff were wonderful with our two pups - Maeve and Zak. We arrived for our appointment and were seen to immediately. Zak had to stay back for a small operation that was done quickly and efficiently. Overall, we couldn't have asked for more. Thanks!

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★★★★★ by Ashley Bojeczko on 2017-08-25

Absolutely love the staff!!! and Dr. Mac is amazing!!!!!!

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★★★★★ by Lorraine Green on 2017-08-19

My experience was great, however, Mia was in for grooming and one of the things I would have thought this included was clipping her nails. This was not done. When asked I was told as I hadn't mentioned it, it wasn't done. No one was in the office to do this when I picked Mia up.

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★★★★★ by Mike Arndt on 2017-08-18

The team is extremely helpful and professional. I always leave knowing we are getting the best care possible.

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★☆☆☆☆ by Rodolfo Esteban on 2017-08-09

I came in for a rabies shot, but the doctor did not feel comfortable with giving it because my dog was showing aggression which I had given a lot of notice ahead of the appointment. We decided it was in both parties' interests to not give the shot. The issue I had was with the fee. I paid \$70.40 to bring my dog in for nothing. Had I known the doctor did not feel comfortable with giving the shot or that the shot might not be given because of aggression, I would not have brought Kira in to waste my time and money. Someone from the clinic should have informed me that shots may not be given to aggressive dogs.

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★★★★★ by Ivana Gustin on 2017-08-09

Thorough first visit and even though the appointment went longer than expected, I wasn't rushed out. Both me and my puppy had a very positive visit

NPS:

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★★★★★ by Debbie MacVoy on 2017-08-03

The doctors and staff are so good to my Jemma!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-08-02

Nice, very friendly clinic, with family like charm. Dr. Mac thoroughly looked over our new furry family member, and took great care in ministering her needed vaccines, as well as in obtaining her blood sample. She also gave us her straight and honest opinion on what was best for our dog's health, with regards to food, and oral hygiene, so that we would enjoy her for many years to come. Addressed all our concerns and questions, and it was clear that keeping pets healthy is her passion!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Andrea Gleeson on 2017-08-01

Best care anywhere. Personal, thorough, bang on. I've already send a friend and her long search for an superb experience is finally over. Dr. Gold is simply wonderful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Nancy Burnison on 2017-07-21

all staff member exceptional!!!!!! cares about our pets as if they were their own.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jill Howe on 2017-07-19

As always, the staff was polite, friendly and extremely caring of both the pets and the owners. Always enjoy my trips to the vet, my cat not always quite as appreciative though.

NPS:

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★★★★★ by Joan Kirby on 2017-07-11

As always my pets have gotten the best care at the animal hospital of river oaks....been going or over 25 yrs. The whole staff makes you feel part of their family. Would not want to go anywhere else.

NPS:

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★★★★★ by Vicki Hill on 2017-06-27

Dr Gold takes such good care of our dogs. They have been going there since they were babies and they are very healthy. Thanks for caring for my furbabies.

NPS:

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★★★★★ by Tanya DiCorpo on 2017-06-23

Dr. Gold is fantastic!!!

NPS: N/A

★★★★★ by Rick Marszalek on 2017-06-07

I have been visiting Dr. Gold now for 20 years plus. I just have the utmost trust and comfort level one could have visiting. I'm sure my pets can feel that as well.

NPS:

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★★★★★ by Anon on 2017-06-03

All Staff are friendly, know what they are doing.

NPS:

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★★★★★ by Kelly Penman on 2017-05-26

Callie had some blood taken for testing, and as usual, care was outstanding. We've been taking our pets here for years and we are always treated with respect and kindness. I highly recommend Dr. Gold and his amazing team of professionals.

NPS:

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★★★★★ by Nibal Slim on 2017-05-21

Great and lovely staff

NPS:

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★★★★★ by Selby Milner on 2017-05-20

Good dog-side manner. And good at keeping the owners well-informed.

NPS:

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★★★★★ by William Riggleman on 2017-05-20

Dr. Gold is extremely knowledgeable about all aspects of vet care and provides very clear and understandable information. The front desk staff is very friendly and efficient.

NPS:

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★★★★★ by Tanya Rautiainen on 2017-05-17

Excellent compassionate and patient care of my cat and rabbits. Willing to take time to investigate thoroughly and to answer my questions and concerns. Excellent team.

NPS:

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★★★★★ by Cynthia Lesslar on 2017-05-14

Our dog loves coming to the Animal Hospital of River Oaks. Dr Gold and everyone there makes it a positive experience for her.

NPS:

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★★★★★ by Jeff & Lynnette Millman on 2017-05-13

Animal Hospital of River Oaks has been a extremely special place for us and our fur babies going on 15 years. Dr Gold and his amazing staff are truly loving, caring and compassionate people and the care we have received there over the years has been above and beyond what we could ever imagine. Thanks for all that you do.

NPS:

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★★★★★ by Kelly Penman on 2017-05-06

We love Animal Hospital of River Oaks—the people, the facility, and the excellent care.

NPS:

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★★★★★ by Janusz Kosciak on 2017-04-28

Waiting, waiting, waiting

NPS:

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★★★★★ by Mary Hawthorne on 2017-04-21

Lucie had a wonderful time playing with Schooner. She has so much fun she doesn't even realize she's at the vet!

NPS:

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★★★★★ by Laura Moeth on 2017-03-28

Jennifer is always super friendly and great with Abbey!

NPS:

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★★★★★ by Cathy & Chris Metcalfe on 2017-03-21

As always the service at Dr. Gold's office is exceptional from the moment we walk in the door. Everyone is caring, knowledgeable and patient. They have treated our menagerie for the last 7 years and we couldn't be happier.

NPS:

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★★★★★ by Gerda Young on 2017-03-11

Professional, explain things clearly. Staff are always helpful and friendly.

NPS:

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★★★★★ by Don Adams on 2017-03-11

Great first visit!

NPS:

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★★★★★ by Alison Weir on 2017-03-09

Friendly knowledgeable staff who love animals

NPS:

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★★★★★ by Judith Hunter on 2017-03-07

Care given to my dog was excellent. The staff truly love every one of the animals in their care and treat them as "one of the family".

NPS:

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★★★★★ by Anon on 2017-02-28

Wonderful so far. Had an initial puppy check up and Dr. Gold took his time answering all of our questions. He also engaged our daughter and gave her lots of good advise on how to be a parent to a new puppy.

NPS:

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★★★★★ by Anon on 2017-02-17

Both my Mom's cat and my cat have been visiting Dr. Gold for 14 years now. Dr. Gold and his staff are all very friendly and professional. They love what they do and we feel very welcome here!

NPS:

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★★★★★ by Bill & Sheri Van de Laar on 2017-02-11

The attention and service received are always top notch. Wonderful staff and Dr Gold is the best!

NPS:

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★★★★★ by Maureen Lotito on 2017-02-10

Great staff and great vet. Dolce loves Dr. Gold even though my cat hisses...lol

NPS:

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★★★★★ by Lisa Harding on 2017-02-03

Everyone is always so helpful and always thinking not just about the pet, but the family as well. Dr Gold is excellent at making proper decisions in great detail for us to understand. Everyone is so nice, like a family environment. The staff go above and beyond to make sure everyone is well taken care of! Thank you everyone Lisa Harding

NPS: N/A

★★★★★ by Anon on 2017-01-27

I really appreciated Dr. Gold making a space to see our new kitten at very short notice, being a new Pet owner it is so reassuring when everyone at the Animal Hospital of River Oaks is so friendly and caring!!

NPS:

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★★★★★ by Roy Grant on 2017-01-21

excellent except for the 30 minute wait

NPS:

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★★★★★ by Robert Rankin on 2017-01-18

It is always a pleasure to visit the Animal Hospital of River Oaks. Doctor Gold and the staff are not only super caring and professional; they are also like old friends. I've been going there for years and I wouldn't take my dog to anyone else.

NPS:

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★★★★★ by Yelena Filippova on 2017-01-05

Really liked the atmosphere, as well as very friendly, attentive, knowledgeable staff. It feels like a family. I am glad my friend recommended it to me and my newly adopted beagle/dachshund mix. We will definitely stay with this clinic.

NPS:

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★★★★★ by Anon on 2016-12-16

Great people, excellent care for pets. Waiting in an empty exam room for 20 minutes not acceptable. Emergencies or patient back up is one thing; no obvious reason is another.

NPS:

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★★★★★ by Brad & Mary Porter on 2016-12-15

We are very thankful for the wonderful care you provide our dog Shiya. The entire team is great and caring. We have referred our friends to you in the past and would again without hesitation. Thank you for all you do.

NPS:

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★★★★★ by Phil Gemmell on 2016-12-08

Always friendly, professional and courteous.

NPS:

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★★★★★ by Ron & Sue Herman on 2016-12-07

Everyone in the office is very pleasant and professional. Gracie likes going and is happy to visit with all. We have always felt that Dr Gold is thorough and caring and we like that he uses the least invasive treatments possible while helping us to stay as low cost as possible. Gracie has been going for 11 years to Dr. Gold's office and we feel that she is well cared for.

NPS:

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★★★★★ by Anne Moniuk on 2016-12-04

Wonderful as always!

NPS:

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★★★★★ by Debbie MacVoy on 2016-12-03

Dr. Gold and Ebony were great with Jemma!

NPS:

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★★★★★ by William And Christine Apted on 2016-11-25

Dr.Gold is wonderful and I actually think his dog, Schooner calmed our dog in the office. Ebony was very engaging, pleasant and efficient. Great experience and on time!

NPS:

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★★★★★ by Rick Marszalek on 2016-11-24

20 years of experience with Dr. Gold qualifies me to say that there is no better doctor for my pets. It's a true pleasure and if animals could talk and write, they would be saying the same as me.

NPS:

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★★★★★ by Anon on 2016-11-07

Excellent staff---very caring and knowledgeable. I never think twice about the advice or the level of care my pet will receive at this clinic. I am very happy with the service and medical care!

NPS:

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★★★★★ by Anon on 2016-11-07

Very caring and friendly staff....we completely trust in their ability to provide excellent care for our dog!

NPS:

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★★★★★ by Daisy Yu on 2016-11-01

My two dogs are always very happy to board at Dr Gold's office. This is the only place I feel comfortable to leave my dogs there when I am away! I know they are under good hand no "surprise" during my vacation! We have been with Dr Gold over 12 years! Thank you!

NPS:

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★★★★★ by Donna Rohrer on 2016-10-28

I have only had great service at the Animal Hospital of River Oaks I have been a client for. almost 20 years I have recamonnded the hospital to many of my friends Thank you foe taking great care of my pets

NPS:

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★★★★★ by Ivan Bucci on 2016-10-27

Was exceptional

NPS:

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★★★★★ by Mary Anne Danelon on 2016-10-15

Dr Gold and staff are always friendly, trustworthy, and professional.

NPS:

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★★★★☆☆ by Anon on 2016-10-15

I understand that things come up and increase wait times....but of the last few times I've been there I've had to wait way too longood with my cat in the carrier. The last time I went we didn't even get to see the vet because there was an emergency. It would have been nice to have been told to leave rather than wait for over an hour then chose to go home. Bringing our cats is never easy as they don't travel well. That being said the staff are very friendly and remember us. The girls at the desk are the best part of this vet clinic.

NPS:

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★★★★★ by Jackie Dinatale on 2016-10-14

The service was amazing we would definitely bring our pet back

NPS:

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★★★★★ by Robert Mayeda on 2016-09-27

Staff are always very helpful and kind. They continually provide superior care for my cat and we could not be happier about the staff at the Animal Hospital of River Oaks.

NPS:

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★★★★★ by Lorraine Green on 2016-09-18

Always welcomed so pleasantly.

NPS:

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★★★★★ by Zuzanna Bolender on 2016-09-15

Everyone at Animal Hospital of River Oaks with wonderful with both the pets and their owners.

NPS:

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★★★★★ by Alan Boyes on 2016-09-10

Always prompt friendly service.

NPS:

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★☆☆☆☆ by Paul & Kerri Kiesewetter on 2016-09-01

Everybody is very friendly and knowledgable

NPS:

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★★★★★ by Nancy Burnison on 2016-08-24

always top notch service and professional

NPS:

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★★★★★ by Judy Wasney on 2016-08-17

The staff is always friendly and helpful. They never fail to provide great care for Gable and seem genuinely concerned about his well being.

NPS:

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★★★★★ by Amy Johnson on 2016-08-15

We are very grateful to have such excellent care for our cat Brie.

NPS:

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★★★★★ by Bill & Sheri Van de Laar on 2016-08-13

It's always a pleasure to see all of you there. Wish I saw you more often, but I still would like to get another dog!! Sheri

NPS:

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★★★★★ by Rose Marquis on 2016-08-13

Very thorough. Answer any questions you have. They care about your pet. Very organized with emailing you about your upcoming appointment. They take time with you and your pet. Just wish I had been going sooner. Very happy we are now patients!

NPS:

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★★★★★ by Laura Moeth on 2016-08-13

Our experience with Dr. Gold has always been excellent! He has been our Vet for 12 years.

NPS:

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★★★★★ by Anon on 2016-08-04

My cat was well taken care of and the techs were really nice with her.

NPS:

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★★★★★ by Connie Quintieri on 2016-08-03

It was my first visit and the service was exceptional. Thanks for taking good care of Riley. We will definitely be back. Connie

NPS:

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★★★★★ by Nibal Slim on 2016-07-12

Great place, Oscar enjoyed his stay

NPS:

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★★★★★ by Anon on 2016-06-28

Dr. Gold was very attentive and thorough with the entire process. He addressed all my concerns and questions with a thorough checkup of my pet. However, the biggest downside is the wait time. I usually anticipate some wait, but I arrived 10 mins early for my appointment and I didn't see the doctor until 1.5 hrs later. I have never waited that long for a veterinary appointment before. Please take some care in scheduling new patient appointments to accommodate for this as it can sour an experience at a new vet for many. Overall good experience but I am left wary as I do not always want to be waiting 1+hr just to see Dr. Gold for my pet.

NPS:

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★★★★★ by Anon on 2016-06-23

We received a lovely, warm welcome. Dr Gold was attentive to our concerns. And he always provides detailed explanations for treatments and procedures. Our dog actually loves visiting the vet, and that's saying something!

NPS:

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★☆☆☆☆ by Carol Rivers on 2016-06-12

Very friendly and accomadating. Dr. Gold is very good with explaining the medical stuff. We are always confident that our cat is getting the best care . I higly recommend this animal hospital.

NPS:

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★★★★★ by Anon on 2016-06-12

As always, a pleasure to deal with.....professional, courteous & very very accommodating.

NPS:

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★★★★★ by Anon on 2016-06-08

On time. Through. No pressure selling optionals, but information and advice given freely. They obviously love the pets they care for.

NPS:

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★★★★★ by Henry Roeser on 2016-06-08

I just picked up food for Tyler. So nothing special during this visit, but pleasant as always.

NPS:

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★★★★★ by Michelle Hallam on 2016-05-14

All the staff are very accomodating and friendly. My dog receives excellent care and she loves going to the office.

NPS:

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★★★★★ by Kelly Penman on 2016-05-10

I love the treatment Dr. Gold and his staff provide. They are always friendly, courteous, and professional. They make feel great about having chosen them to care for my pet. And, believe it or not, my dog LOVES being there. As did my previous pet.

NPS:

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★★★★★ by Anon on 2016-05-10

Hospital staff always pleasant and friendly. Love Dr.Gold...reasonable, and explains things so everyone can understand the medical stuff! Would recommend this vet to anyone looking for animal care :)

NPS:

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★★★★★ by Mike Santos on 2016-05-03

This place is everything you can want. Friendly knowledgeable staff Dr Gold is great with Sox and is extremely honest and caring. I recommend everyone to them!

NPS:

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★★★★★ by Steve Pontet on 2016-04-29

Great as always

NPS:

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★★★★★ by Anon on 2016-04-23

Couldn't wish for anyone better than Dr. Gold! Excellent care and attention, extremely knowledgable, and a very calm demeanor with my dog. I would have given 5 stars except that I had quite a long wait time. Worth it for me but schedule more time than

you think. All in all very happy and satisfied with the care we received. Highly recommend this veterinary clinic.

NPS:

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★★★★★ by Mary Hawthorne on 2016-04-22

Excellent, friendly and knowledgeable care for the past 12 years.

NPS:

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★★★★★ by Alison Weir on 2016-04-19

Great people.

NPS:

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★★★★★ by Giselle Stevens on 2016-04-18

The staff really have a love for animals, and my new kitty was so comfortable, she was purring the entire time

NPS:

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★★★★★ by Alan Boyes on 2016-04-15

Keep up the good work

NPS:

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★★★★★ by Lorraine Green on 2016-04-12

Our pets have always been very well looked after and Mia was fussed over as usual.

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★★★★★ by Laura Moeth on 2016-04-09

We always receive excellent care from Dr. Gold and his wonderful staff!

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★★★★★ by Anon on 2016-04-09

Very friendly service. Professional and clean environment. Fair prices.

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★★★★★ by Vicki Hill on 2016-04-09

It was great as always. For an overprotective Mom it's nice to get updates and see photos of him while I was missing him during his day surgery.

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★★★★★ by Nancy Burke on 2016-04-09

Thanks for taking such good care of my baby Riley. His teeth look amazing.

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★★★★★ by Maureen Lotito on 2016-04-09

I love the welcome, I get from the ladies when we walk in, the smiles. We conversation nicely and politely with us, knowledge about what I need for my animal. Love the fact we can interact with animals when they are out. Overall, nice happy environment. Dolce loves his vet.

NPS:

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★★★★★ by Adrianna Pearce on 2016-04-02

IT was great. Bangles, still does not enjoy having her nails cut... but it was all good. The love and affection one's furry friends get, is really wonderful, and then the personal welcome is a comfort. Adey

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★★★★★ by Julie James on 2016-04-02

My rescue dog (Ernie) desperately required Dental Surgery (cleaning, x-rays, extractions) which I have been putting off for the past couple of years due to the cost. I decided to obtain 3 quotes from 3 different vets and also to find a vet with a 'Dental X-ray machine' that would more accurately diagnose dental issues. First of all, Dr. Gold did not charge me for the initial consultation (the other 2 vets did). Secondly, Dr. Gold was the only vet that has the 'Dental' x-ray machine (was so hard to find). Finally, Dr. Gold took the time to explain the whole process in great detail (including drawing diagrams and reviewing pictures of dental surgeries that he had previously performed). These 3 factors (in addition to the quoted cost of surgery) helped me to make my decision on which vet I wanted to perform the Dental surgery on my dog Ernie. I found the staff at Animal Hospital of River Oaks very professional, efficient and friendly and would highly recommend their services.

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★★★★★ by Laurie Pfeifer on 2016-03-18

Its always a pleasure seeing Dr Gold. I know Syllas may feel differently lol, but it is always informative and comforting to know I can bring my pets to the Animal Hospital of River Oaks and know they are getting the best care. I have been bringing my pets to Dr Gold since I was a little girl, he has been a part of all of my pets lives throughout the last 25 years at least. I appreciate knowing that I have a safe and helpful place to turn when it comes to my pets health.

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★★★★★ by Amy Johnson on 2016-03-15

Dr. Gold and staff provided excellent service

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cynthia Woods on 2016-03-12

Dr. Gold provided very thorough information to help with our new puppy.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jennifer Hewitt on 2016-02-26

Dr Gold and his staff were great. My experience was great he took his time to clearly explain things to me and gave me more options for treatment for my dog than any other vet has. So I would definately refer him.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Paula Willis on 2016-02-19

Thank you all for your kindness and care of our beautiful Prince. Even in one of the worst moments of my life (saying goodbye to my sweet boy was one of the hardest and most painful decisions I have ever had to make, I am still feeling so lost without him) you maintained a professionalism and respect for what we were going through. Thank you for that and for always caring about his health and well being.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bill & Sheri Van de Laar on 2016-02-14

Our pets have been looked after by Dr. Gold and staff for over 25 years. They are totally dedicated to the animals and we have always received wonderful care from them. The most difficult part of pet ownership is end of life care. Dr. Gold and his wonderful assistants have been there for us during these times and we appreciate the compassion shown to our beloved pets and to us. Thanks to all!

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★★★★★ by Anon on 2016-02-13

Your hospital is a blessing for us. Not only is your facility the only one which cares for small animals such as my bunny close to my residence but also the staff and Dr.Lorie are pleasant and provide my bunny with such tender care. Thank you from Bunny and I.

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★★★★★ by Leighann Rankin on 2016-02-08

Excellent as always

NPS:

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★★★★★ by Anon on 2016-01-30

Dr. Gold and his wonderful staff provide veterinary care that is unparalleled. As a lifetime pet owner who has had many vet visits with many pets of all kinds I can't say enough about the personal attention, empathy and professional care they deliver. My family physicians office should aspire to do as well as this team.

NPS:

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★★★★★ by Rick Marszalek on 2016-01-26

Hello. It's always a pleasure to visit the good doctor. The comfort of knowing that your pet is looked after by such an animal friendly person is comforting. I believe the animals sense it as well.

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★★★★★ by Tina Cheng on 2016-01-24

I would recommend Dr. Gold and his staff to anyone. Both my cat and my parents' cat have been with Dr. Gold for 12 years (and counting) now. Dr. Gold is very knowledgably. I knew someone who rescued a cat with health issues before. They took their cat to different vets trying to figure out what the problem was but no one had any answers. Eventually, I suggested trying my vet. We took their cat to see Dr. Gold and he immediately diagnosed the source of the problem at the first visit. He informed us with the options we have and his opinion. We really appreciated his help in solving the mystery.

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★★★★★ by Peter Kufner on 2016-01-21

I would not hesitate to recommend Dr Gold and his staff.

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★★★★★ by Anon on 2016-01-19

Dr. Gold and his staff are extremely knowledgeable and provide excellent service.

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★★★★★ by Peter Kufner on 2016-01-17

Pleased with the care Ellie is getting both from DR Gold and his staff.

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★★★★★ by Robert Rankin on 2016-01-15

Everyone at River Oaks makes you feel that they really love your animal and call them by name, and come to pet them as you enter. Dr. Gold is not only a competent, thorough and knowledgable vet., he also is kind and sympathetic to both his patients and their owners. Tessa is the third dog of mine that has been in Dr. Gold's care. My

Son and my nephew also take their dogs to Dr. Gold. We wouldn't take our pets anywhere else. Bob Rankin

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★★★★★ by Cathy & Chris Metcalfe on 2016-01-12

Always friendly to us and exceptionally caring towards our pets. We would highly recommend Dr. Gold and his staff for any of your pet's health care needs.

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★★★★★ by Daniel Martins on 2016-01-07

Doctor Gold was patient and good with my cat, and had excellent suggestions. His staff are friendly. Everyone I dealt with clearly loves working with animals, even the messy bits.

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★★★★★ by Mary Barbiero on 2016-01-06

I cannot say enough about Dr. Gold and his team! I have been a client for over seven years with my old dog and now my new puppy and they have provided us with outstanding, caring and when needed, much compassionate care. I highly recommend Animal Hospital of River Oaks to anyone!

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★★★★★ by Rick Boroviak on 2016-01-06

Before we joined Animal Hospital of River Oaks, we would dread having to take our pets in for a checkup, but it is always a pleasure to visit the office, Dr. Gold & staff are simply the very best. I have recommended the clinic to my associates many times now.

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★★★★★ by Brad & Mary Porter on 2016-01-05

Dr Gold is very knowledgeable and I appreciate all the time he takes to discuss options and provide advice.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anne Moniuk on 2015-12-27

Wonderful staff and excellent care. We have been clients for many years.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anne Moniuk on 2015-12-25

Very friendly and caring veterinary office. We have brought our cats here for many years and received the best of care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gord Jay on 2015-12-22

Taking Josie to the vets office is always a very positive experience although not so much for Josie. The staff is extremely friendly and knowledgeable I would highly recommend their services for your furry family member

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Nibal Slim on 2015-12-14

Was a great welcome and atmosphere at the clinic. this is our first visit and both OSCAR and me liked it a lot.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Santhya Kurunathan on 2015-12-11

Great care for Macey--always had the most thorough information provided to us and all options presented well. Macey was very comfortable during visits! :)

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★★★★★ by Steve Pontet on 2015-12-05

Great and never rushed. I feel very confident with the care Ivy receives.

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★★★★★ by Sandra Osato on 2015-12-03

We have boarded Buster for many years and although Buster is always excited to come home he is always well taken care of by your staff. Buster has been looked after by Dr Gold for over 13 years and we appreciate his kindness and keeping Buster happy and healthy.

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★★★★★ by Sandra Cox on 2015-12-01

Previous to my dog's appointment, the staff had just been through a very upsetting one and as always, they were wonderful and caring to everyone.

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★★★★★ by Kelsey Drake on 2015-12-01

Amazing with the animals, answers any questions or concerns you have regarding your pet. Everyone is so friendly and is always interacting with you or your animal. Couldn't get any better.

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★★★★★ by Bill & Sheri Van de Laar on 2015-11-29

I highly recommend Dr. Gold and his wonderful staff to everyone. Our pets have received incredible care and affection for many years.

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★★★★★ by Gerda Young on 2015-11-29

Always feel that Sandy is in good hands, and treated as if she were your own dog.

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★★★★★ by Robert Mayeda on 2015-11-28

Staff is very helpful and willing to go the extra mile to make sure you, and your pet get the best treatment possible.

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★★★★★ by Tara and Mike DeMarzo on 2015-11-26

As always, a wonderful experience!

NPS:

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★★★★★ by Anon on 2015-11-26

Great Place, friendly and caring doctor and staff.

NPS:

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★★★★★ by Mike Santos on 2015-11-26

They actually show they care about our dog! Dr Gold is very knowledgeable and informative ! A++++

NPS:

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★★★★★ by Jan Dalley on 2015-11-25

I always have a great experience bringing my pets in.

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★★★★★ by Anon on 2015-11-25

Dr Gold always has excellent practical advice and genuine concern for what is best for our pets and their humans.

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★★★★★ by John & Noreen McKechnie on 2015-11-17

Tasha loves to visit the Animal Hospital of River Oaks. She likes to see all her friends and is quite annoyed if another animal gets to see Dr. Gold before her.

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★★★★★ by Josh Gallant on 2015-11-17

As always, it is a pleasure to have Dr Gold and his staff look after our dog. He is very personable, explains things thoroughly, is great with our kids, and offers the right amount of advice when it is asked for.

NPS:

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★★★★★ by Rae & Barbara Townsend on 2015-11-15

Great service as always .

NPS:

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★★★★★ by Chris Thompson on 2015-11-14

Our dog loves to visit his friends at Dr. Gold's. Sometimes we just pop in to say hello and give lots of doggie hugs. We went to purchase some treats and had excellent service! Lesley & Gordie

NPS:

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★★★★★ by Paula Willis on 2015-11-14

Always friendly service and love how much you all care about my doodlebug Prince.

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★★★★★ by Katie Ouellette on 2015-11-13

I needed to see a vet that day any was accomodated. I really appreciate that and my dog was well cared for, the staff was kind and friendly and the prices are fair. Im definitely making this my regular vet.

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★★★★★ by John & Noreen McKechnie on 2015-11-13

As far as I am concerned this is the BEST animal hospital in Oakville! We have lived many places and been associated with many Vets, we've had lots of experiences both good and bad but nothing compared to Dr. Gold and the rest of the wonderful employees. When we park at the clinic all I have to do is open the car door and my dog is already at the door trying to get in, that must tell you something about the quality of care she gets there.

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★★★★★ by Tamara Brogan on 2015-11-13

My visit to pick up food and meds for Bean was pleasant, as usual, thanks to the wonderful staff who are always smiling and friendly. Keep up the amazing work!

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★★★★★ by Henry Roeser on 2015-11-13

Once Tyler arrived at your office, after constantly complaining on the trip, he become his own sweet self during the entire stay, including the nail clipping, the physical examination and vaccination. What is your secret? Can one take a cat whispering course? I'm sure Dr. Gold and the entire staff would be eminently qualified to teach it. Thanks. Henry

NPS:

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